

# PodsAlliance Buy & Sell Portal

## Terms & Conditions

### Fees & Commission

- Listing items are free for Members ("Complimentary Listing").
- A 8% administration fee capped at \$100 on the final sale price (excluding shipping/taxes unless stated) is charged to the Seller upon a successful sale.
- Sellers manage their own payment collection. Commission is invoiced by PodsAlliance or automatically deducted if using integrated payment systems.
- Sellers are responsible for their own taxes.

### Buying & Selling

- PodsAlliance provides the platform but is not a party to any transactions.
- Buyers and Sellers communicate and transact directly, including payment, shipping, and returns.
- Sellers must clearly state their return/refund policies.
- Disputes are handled between Members; PodsAlliance may offer guidance.

### Marketing Package

- All member listings include a free marketing package - promoting all sale items to all members and prospective members via direct email and social media.

## Dedicated Support

- PodsAlliance offers assistance in using the Portal and navigating transactions.

## Shipping & Delivery

- Pickup is available if specified.
- Shipping is at the buyer's cost and must be agreed upon before the transaction.
- Delivery/postage is optional and may incur additional charges.

## Prohibited Conduct

You agree not to:

- Engage in illegal or fraudulent activities.
- Post false, misleading, or harmful content.
- Infringe on the rights of others.
- Distribute spam.
- Circumvent fees owed to PodsAlliance.

## Contact

For assistance or questions, please contact; PodsAlliance Support Team at 03 7033 2550.